

STUDENT SUCCESS STORY

HELP DESK TECHNICIAN ACHIEVES COMPTIA TRIFECTA



LAUNCHING A SUCCESSFUL IT CAREER WITH INDUSTRY-RECOGNIZED CREDENTIALS



CODY L. was eager to advance and grow in his career in the IT field. To pursue this goal, he enrolled in ed2go's **CompTIA A+, Network+, and Security+** training course through Maricopa Corporate College funded by the **ARIZONA@WORK SOAR** Program.

Cody discovered the courses from a career advisor through ARIZONA@WORK SOAR and started on his certification journey. Initially, reestablishing study habits and managing the workload while meeting course deadlines were challenging for him. However, the comprehensive coursework, resources, and supplementary online materials provided a sound learning environment, empowering him to confidently tackle the exams.

Cody found the online learning experience both accessible and adaptable, especially enjoying the reading materials and practice questions. With the support of ed2go, Maricopa Corporate College, and his own commitment to learning, he successfully completed all three courses and passed the corresponding exams.

Earning these in-demand **CompTIA** certifications opened the door to a new full-time position as an IT Help Desk Technician at Reliance Partners. Now, with a solid foundation and growing confidence, Cody is well-equipped to take on meaningful work and continue advancing his career in IT.

“My experience using ed2go was very positive and I'd recommend their products to anyone looking to make a career change, or further their career.”

CHALLENGE

Cody initially struggled with readjusting to academic work and managing time effectively to complete coursework.

SOLUTION

Online, self-guided ed2go course:

- **CompTIA Certification Training: A+, Network+, Security+**

RESULTS

Cody earned three **CompTIA** certifications, obtained a full-time role as an IT help desk technician, and has a strong foundation to build his IT career.

COMPTIA PROFESSIONAL AVERAGE INCOMES:



\$83,798
CompTIA A+



\$90,793
CompTIA Network+



\$91,350
CompTIA Security+

Source: Skillsoft

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