



## STUDENT SUCCESS STORY

# NEW SKILLS FOR CAREER ADVANCEMENT

### EMPOWERED LEARNING AND SUPPORTIVE ENVIRONMENT



**CHYLEEN J.** identified an opportunity for advancement and increased pay. She was driven to grow her career and enrolled in the **Certified Clinical Medical Assistant (CCMA)** course offered through her employer, Intermountain Healthcare, and **Salt Lake City Community College**.

What made this journey even more remarkable was that her current employer recognized the value of continuous learning and supported her in taking the course.

One key factor contributing to Chyleen’s success was the flexibility provided by the online course format. Juggling a full-time job and pursuing her CCMA certification simultaneously, she appreciated the convenience of being able to study based around her own schedule. This flexibility allowed her to progress at her own pace.

“*I really enjoyed the course and how well I did on my state test. I feel I have a healthy work-life balance now. I am more satisfied with both my career and personal life.*”

Upon successful completion of the course, Chyleen obtained her state certification, a milestone that significantly boosted her confidence. With this achievement, she stepped into a higher position at **Intermountain Health** as a **Medical Assistant Senior**, carrying with her a new title and a greater sense of responsibility.

### CHALLENGE

Chyleen needed a course where she could successfully balance her full-time job, school, and personal commitments.

### SOLUTION

Online, self-paced ed2go course

- **Certified Clinical Medical Assistant (CCMA)**

### RESULTS

Chyleen was promoted to a **Medical Assistant Senior** at her current employer, which led to increased pay and satisfaction in obtaining a more manageable and enriching workload.

**14% INCREASE**  
IN DEMAND FOR  
**CERTIFIED CLINICAL  
MEDICAL ASSISTANTS**  
OVER THE NEXT 10 YEARS



Source: Bureau of Labor Statistics