

STUDENT SUCCESS STORY

NEW SKILLS TO BECOME MORE HANDS-ON



CONFIDENCE IN KNOWLEDGE



RYAN S. was motivated to advance from his front office role and become more hands-on in-patient care. Ryan's employer, **Maryland Primary Care Physicians**, recognized his growth potential and encouraged him to expand his skill set.

Ryan seized the opportunity to elevate his career and enrolled in the **Certified Clinical Medical Assistant (CCMA)** course at **Towson University**. Ryan now works full-time as a medical assistant at Maryland Primary Care Physicians.

Ryan opted to study online because he appreciated the autonomy it offered. The self-paced nature of the course allowed him to tailor his learning experience. Regular check-ins with an advisor also provided invaluable support, creating a sense of community among students navigating similar online learning adjustments and celebrating shared successes.

"I have made an amazing career that I did not think I would ever have. Taking this course has really opened dreams for me that I never imagined would come to light."

Ryan's commitment to bettering himself paid off. It opened new career possibilities that he never imagined possible, as he successfully transitioned to a full-time **medical assistant** role in a primary care setting. His responsibilities now include rooming patients, administering vaccines, drawing blood, and assisting with referrals and consult notes. The course equipped him with the necessary skills and broadened his perspective on healthcare, giving him newfound confidence in his career.

CHALLENGE

Ryan was concerned he might not be able to manage his course workload, but by adapting to new challenges and connecting with his advisor, he was able to find the motivation and support he needed for success.

SOLUTION

Online, self-paced ed2go course

- **Certified Clinical Medical Assistant (CCMA)**

RESULTS

Ryan successfully transitioned from the front office to a full-time medical assistant role in a primary care setting.

14% INCREASE
IN DEMAND FOR
**CERTIFIED CLINICAL
MEDICAL ASSISTANTS**
OVER THE NEXT 10 YEARS



Source: Bureau of Labor Statistics

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