

STUDENT SUCCESS STORY

ED2GO'S ESSENTIAL COURSES FOR CAREER SUCCESS

CONFIDENCE TO LEARN NEW SKILLS



JACQUELINE G. wanted to improve her receptionist/HR administrator skills at Goodwill. Her manager encouraged her to enroll in ed2go's **Microsoft Office Specialist (MOS) Associate Certification Training** course offered through Goodwill Leadership Academy.

After completing the course, Jacqueline feels more confident and has been able to use her newly acquired skills to streamline work processes. She has been able to take on more responsibilities and contribute more to her department. Having 100% online classes helped her manage her learning while working full-time and raising two children.

“*The classes worked with my schedule and fit into my life. I don't feel like I had to sacrifice family time to earn my certification. And it has been awesome leading by example and showing my children that you never have to stop learning and growing.*”

The highlight of Jacqueline's course experience was the engaging discussions. This connection between the coursework and real-world scenarios significantly enhanced her understanding, showing the class's direct relevance to advancing her career. Now a Microsoft Associate Certified professional, Jacqueline aims to take her Microsoft Expert Certification Tests, showcasing her commitment to continuous improvement and professional growth.



CHALLENGE

Jacqueline struggled to find time to read the assignments and complete the activities. It was difficult taking the course while working full-time and raising two children.

SOLUTION

Online, self-paced ed2go course

- **Microsoft Office Specialist (MOS) Associate Certification Training (Vouchers Included)**

RESULTS

Improved her skills and work-life balance while working full-time as a receptionist/HR administrator at Goodwill.

MORE THAN 132,500
RECEPTIONIST/ADMINISTRATOR
JOBS CURRENTLY AVAILABLE



Source: Zippia

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