

STUDENT SUCCESS STORY

ED2GO HELPS STUDENT SKILL-UP AND LAND A JOB AS A CLINICAL SUPPORT CLERK



OVERCOMING CHALLENGES TO A FULFILLING NEW CAREER



TAMMY L. was born deaf and faced challenges in traditional school. Her hourly retail job was unfulfilling and did not provide a sustainable wage. In navigating her own medical bills, she saw an opportunity to improve the insurance claims process. Tammy worked with a translator to accomplish her goals.

ed2go provided her with course accommodations when needed, and direct access to student services for one-on-one assistance. She completed her desired course through **Jackson State Community College** and passed her Certified Billing and Coding Specialist (CBCS) exam.

On receiving certification, Tammy enrolled in the Certified Electronic Health Records Specialist (CEHRS) course through **Dyersburg State Community College**. She now has a job she loves and is appreciative of the support and training she received from ed2go.

CHALLENGE

Retail work did not provide a sustainable wage.

SOLUTION

Online, self-paced ed2go courses

- Medical Billing and Coding
- Certified Electronic Health Records Specialist (CEHRS)

RESULTS

Hired into chosen industry with a path for career advancement.

GROWTH OVER NEXT 10 YEARS

1.3%
GROWTH

MEDICAL CODING
Median Annual Salary: **\$38,000**

9%
GROWTH

MEDICAL RECORDS AND HEALTH INFORMATION SPECIALISTS
Median Annual Salary: **\$44,090**

0% Sources: Lightcast, U.S. Bureau of Labor Statistics

10%

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