

Partner Webinar

# Workforce Innovation and Opportunity Act (WIOA)



# The Agenda



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**WIOA Program Facts**



2

**Voucher, Reporting and  
Payment Process**



3

**Special Partner Guest:  
Central Michigan University**



4

**Q&A and Next Steps**

## WIOA Fast Facts



**WIOA** is the 2014 landmark legislation that is designed to strengthen and improve our nation's public workforce system and help get Americans, including youth and those with significant barriers to employment, into high-quality jobs and careers and help employers hire and retain skilled workers.



WIOA supersedes the Workforce Investment Act of 1998 and amends the Adult Education and Family Literacy Act, the Wagner-Peyser Act, and the Rehabilitation Act of 1973. **Job services for 20 million people a year include: Workshops, Assessments, Job Search, Job Development and Short-Term Trainings.**



<https://www.doleta.gov/wioa/>

# WIOA Funding



## Administration of WIOA funding



Federal funding is distributed to each state based on several factors including unemployment rate



There are federal guidelines, however each state has ability to interpret and govern how the funding is distributed by region and county



Each region and county may have different interpretations of funding distribution (Approved training programs-some do not approve online, voucher payment processes to academic partners)



Each job counselor can have a different process based on experiences with their clients

# WIOA Definitions and Terms



## **ETP-Eligible Training Provider:**

College or Academic partner that has submitted and received approval to receive WIOA vouchers

## **ETPL-Eligible Training Provider List:**

List of programs/courses approved by the Workforce Board area for use of WIOA funding

- IEP-Individual Employment Plan
- ITA-Individual Training Account
- **WIOA voucher/waiver-** Promissory payment for a training program issued to an individual to “redeem” at an ETP
- **One Stop/Job Center-**Offices that individuals receive services for WIOA

## WIOA Goal: **Employment**

WIOA voucher must lead to employment in an in-demand occupation

1

In demand job/occupation-An occupation that currently has or is projected to have positions in an industry sector for significant impact on the state, regional, or local economy

2

Each region and county within a state can have varying in demand occupations

3

Sometimes broken into “Sectors”- such as Manufacturing, IT, Health Care, Logistics and Transportation

4

# WIOA Voucher Process



Academic Partner enrolls student in course in **Online Administration Center (OAC)**



2-3 weeks academic partner invoices the local Job Center\*



Job Center sends payment to Academic Partner

\*Can vary by Workforce Board and/or Academic Partner



# WIOA Reporting

- Student Progress tracking reports available to provide to Job Centers by Academic Partner request to: [studentreports@cengage.com](mailto:studentreports@cengage.com)
- Reporting outcomes-can vary by state and Workforce Board
  - Annually or bi-annually
  - Potential reporting can include:
    - Completion rates
    - Credential attainment





Al Zainea  
Director, Academic and  
Professional Programs



COLLEGE OF EDUCATION  
& HUMAN SERVICES

**CENTER FOR  
ADMINISTRATION  
& LEADERSHIP**

CENTRAL MICHIGAN UNIVERSITY

## Workforce Development

Upskill, reskill, and retrain with CMU

# WIOA Central Michigan University



- Develop the Relationship
- Assist the student through the lifecycle
- <https://careertraining.ed2go.com/cmu/>
- When Already Authorized:
  - \*Registration in 24-48 hours
- Enrollment Process Vouchers (when Included)
- Course Requirements
- Explain Software, Hardware, Internet
- Timeframe (based on activity hours)
- Compliance and Reporting

**GLOBAL CAMPUS**  
CENTRAL MICHIGAN UNIVERSITY

Request Info Apply to CMU Chat Now

Degrees & Programs CMU Online Locations Costs Information For

cmich.edu > Global Campus > Degrees & Programs > Professional Development > Michigan Works! > I Am Ready to Work with CMU

### I Am Ready to Work with CMU

Note: Each Michigan Works! Service Center varies in how funds are approved for training. Be sure to check the Michigan Works! website for your local Service Center to learn if they have defined steps for you to follow. You can locate your Service Center at the link below:

Zip Code locator for Michigan Works! Service Centers: <http://michiganworks.org/>

**General steps to work with Michigan Works!:**

1. Schedule an appointment to attend an Orientation at your local Michigan Works! Service Center.  
**Zip Code locator for Michigan Works! Service Centers**
2. Identify a program for which you are interested in obtaining training.
3. Select an approved training program from the Michigan Training Connect eligible training provider list (MITC ETPL – <https://jobs.mtalent.org/mitc/search/training> )
4. Select Central Michigan University from the "Search Providers by Name" box. You will see that listings include a number of CMU locations by region. Select a CMU location within your Michigan Works! Service Center.  
**Note that CMU certificate training programs are completely online even though you search for programs by CMU region locations.**
5. After you select a training program offered by CMU, go to the drop-down menu below, locate the program and print the *Program Information Sheet* for it. Take the sheet to your Michigan Works! Case Manager to assist in completing forms to advance your application for training funds.

**Administrative Dental Assistant**  
**Administrative Professional with Microsoft Office 2013 Master**  
**Administrative Professional with MS Office Specialist 2013**  
**Advanced Coding for the Physician Office**  
**Advanced Hospital Coding and CCS Prep**  
**AutoCAD 2015 Certified User**  
**AutoCAD 2015 with AutoCAD 3D**  
**AutoCAD 3D 2015**  
**Biofuel Production Operations**  
**Building Analyst Quick Start**

**General steps to work with Central Michigan University:**

1. Forms you receive from your Michigan Works! Case Manager that are to be completed by the *Training Institution* may be faxed to Central Michigan University for completion. Before faxing forms to CMU, complete as much as possible yourself on the *Customer or Sponsored Student* sections of the form, including the name of the program in which you wish to enroll. Be sure to include a phone/fax number for you and your Case Manager.
2. Fax completed forms to CMU to the attention of: CMU Workforce Program at (989) 774-1188. Be sure to include a fax number for CMU to return completed forms. You may also scan and email your forms to [provdev@cmich.edu](mailto:provdev@cmich.edu).
3. *FBI* will complete the *Training Provider* sections of the form, and contact you when the forms are completed so you can return them to...

**GLOBAL CAMPUS**  
CENTRAL MICHIGAN UNIVERSITY

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### CMU and Michigan Works! A Powerful Combination

cmich.edu > Global Campus > Degrees & Programs > Professional Development > Michigan Works!

Central Michigan University (CMU), through the division of Global Campus, can help you prepare for certification and career positioning through online certificate training programs. Let us help you retrain and reskill with online programs eligible for **Trade Adjustment Assistance (TAA)** aid. Selected CMU degree programs also are eligible.

Have more questions? Read our [FAQ](#)

**Getting Started – Step 1**

View the CMU programs approved by the regional Michigan Works! agency. This list is also on the [Michigan Training Connect](#) Web site under Central Michigan University. Simply select a program title below and click to learn more about it.

Online Certificate Training Programs  
Undergraduate and Graduate Degree Programs

**Getting Started – Step 2**

Click a button below to access next steps.

Online Certificate Training Programs Undergraduate Programs

# WIOA Ready to Get Started?



Contact your ed2go Account Manager:  
<https://partner.ed2go.com/support/connect-with-your-account-managers/>

- Schedule a meeting to learn how WIOA can support your community's job seekers.

The screenshot displays the 'CONNECT WITH YOUR ACCOUNT MANAGERS' page on the ed2go PARTNERS website. The page is organized into three columns representing different regions: Western & Int'l, Central, and Eastern. Each region lists several account managers with their names, titles, contact information, and service hours. The Central Region column is the most populated, listing five managers. The Eastern Region column lists three managers, with one placeholder icon. The Western & Int'l Region column lists two managers. The page also includes a navigation bar at the top with links for Home, News and Updates, Marketing Resources, and Support.

Region	Account Manager	Hours	Regions
Western & Int'l Region	Paul Houghtaling, Account Manager	8:00 AM - 4:00 PM (Pacific)	Southern CA, HI, NV, NM, AZ, UT, CAN, BC, AB, SK, YT, NT
	Terry Scheidt, Account Manager	8:00 AM - 4:00 PM (Pacific)	North/Central CA, OR, WA, CO, WY, ID, MT, AK - CAN: MB, ON, QB, NB, NS, PE
Central Region	Dory Lathrop, Account Manager	8:00 AM - 4:00 PM (Central)	WI, MI, IN, IL, MO, AR, MS, AL, TN, KY
	Daniel Vopat, Account Manager	9:30 AM - 5:30 PM (Central)	TX, IA, OK, KS, NE, SD, ND, MN, IA
	Joy Jamerson, Workforce Account Manager	8:00 AM - 4:00 PM (Central)	
	Daniel Vopat, Regional Account Manager	9:30 AM - 5:30 PM (Central)	
	Gereidh Gonzalez, Regional Account Director	8:00 AM - 4:00 PM (Pacific)	
Eastern Region	Kelly Bernhardt, Account Manager	9:00 AM - 5:00 PM (Eastern)	ME, NH, VT, NY, MA, RI, CT, NJ, PA, OH, WV
	Anjali Rudra, Account Manager	9:00 AM - 5:00 PM (Eastern)	DE, MD, VA, NC, SC, GA, FL
	Melissa Welker, Workforce Account Manager	9:00 AM - 5:00 PM (Eastern)	

## ■ WIOA Questions?

Q & A



**THANK YOU FOR ATTENDING OUR WEBINAR**

