



ITIL Capability Expert

Includes:



BOOKS AND
MATERIALS



EXAM
VOUCHER

About the Program

This ITIL Capability Expert program is aimed at students working in IT Service Management or with previous IT Management experience. This program is operationally focused for those involved in day-to-day process activities.

Job Market Outlook

Mean Annual Salary: **\$64,970**

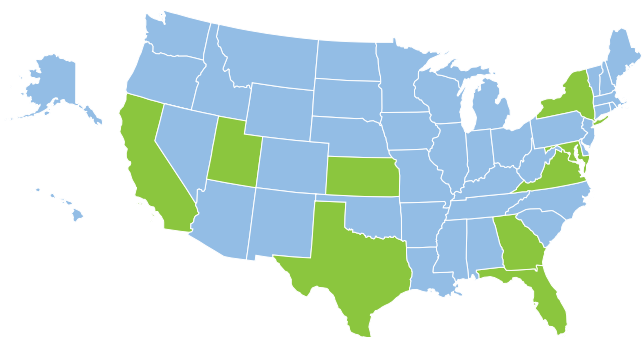


Increase in jobs in
the next ten years:

12%

Bureau of Labor Statistics, U.S. Department of Labor, Occupational Outlook Handbook, 2016-17 Edition, Medical Records and Health Information Technicians

States with the largest opportunity include:



Washington D.C.
Utah
Kansas

Virginia
Georgia
California

Texas
New York
Florida

Career Pathway

ENTRY LEVEL

- IT Help Desk Technician
- Network Installer
- Tech Support

EXPERIENCED

- Information Security Analyst
- Computer Network Architect
- IT Operations Practitioners

ADVANCED

- System Administrator
- Database Administrator

Have questions? Or are you ready to enroll?